Job Title: Insurance Claims Handler

Location: Manchester, UK

Salary: Competitive

Job Type: Full-time, Permanent

Our client is a reputable insurance company based in Manchester, UK. They are seeking a dedicated and experienced Insurance Claims Handler to join their team and provide excellent customer service to clients.

Responsibilities:

* Receive and assess insurance claims from clients
* Investigate and gather information on claims to determine validity and coverage
* Liaise with clients and other stakeholders to provide updates on claims progress
* Negotiate settlements and authorise payments to clients
* Maintain accurate records of claims activity and ensure compliance with regulatory requirements
* Continuously review and improve claims processes to enhance customer service and operational efficiency

Requirements:

* Proven experience as an Insurance Claims Handler or similar role
* Excellent customer service and communication skills
* Knowledge of insurance products and claims procedures
* Strong analytical and problem-solving skills
* Ability to work independently and as part of a team
* Relevant insurance qualifications (e.g. CII, CIP)

If you are a dedicated and experienced Insurance Claims Handler looking for a new challenge, then we would love to hear from you. This is an excellent opportunity to join a reputable insurance company and make a positive impact on the lives of clients. The successful candidate will receive a competitive salary and benefits package.