Job Title: Checkout Assistant

Location: Birmingham

Salary: £8.91 per hour

Contract Type: Part-time, permanent

We are a leading supermarket chain and we are looking for a Checkout Assistant to join our team in Birmingham. As a Checkout Assistant, you will be responsible for providing excellent customer service and ensuring that our customers have a positive shopping experience.

Key Responsibilities:

* Operate the checkout, scanning items accurately and efficiently
* Provide excellent customer service, answering any questions and resolving any issues in a professional and courteous manner
* Assist customers with packing their shopping and loading it into their vehicles if required
* Ensure that the checkout area is clean and tidy at all times
* Process refunds and exchanges in line with company policy
* Adhere to health and safety regulations and company policies at all times
* Support the store team with other tasks as required

Requirements:

* Excellent communication and interpersonal skills, with the ability to build and maintain relationships with customers and staff at all levels
* A proactive and results-driven approach, with the ability to work in a fast-paced environment
* Strong numerical skills, with the ability to accurately handle cash and card payments
* A keen eye for detail and the ability to ensure that the checkout area is well-presented at all times
* A flexible approach to work, with the ability to work weekends and evenings as required

We offer excellent training and development opportunities, including ongoing support and the potential for career progression within the company. If you are a motivated and reliable individual looking for a career in retail, we would love to hear from you. Please submit your CV and a cover letter detailing your relevant experience and qualifications.

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